

In the claims:

Please amend the claims as follows:

1. (Currently Amended) A process for mixing of one or more concentrates in a vending machine which contains a mixing chamber and a storage container, which comprises
 - (i) mixing one or more concentrates and one or more diluents together in ~~[[a]]~~ the mixing chamber to form a product selected from cleaning products and detergents prior to dispensing the product; and
 - (ii) dispensing the product from said ~~machine~~ mixing chamber into ~~[[a]]~~ the storage container; ~~and, the product being selected from cleaning products and detergents.~~
 - (iii) dispensing the product from said storage container.
2. (Previously Presented) The process according to Claim 1, wherein the process comprises a flush cycle with one or more diluents in order to clean the mixing chamber and/or one or more dispense points on the vending machine prior to re-use.
3. (Previously Presented) The process according to Claim 1, wherein the concentrate and/or diluent is provided from concentrate and/or diluent sources which are housed in bulk reservoirs located inside the machine.
4. (Original) The process of Claim 1, wherein at least one of the concentrates comprises a solid.
5. (Original) The process of Claim 4, wherein the solid comprises a plurality of pellets, one or more powders, or a combination thereof.
6. (Original) The process of Claim 1, wherein at least a portion of the product comprises a solid.
7. (Original) The process of Claim 6, wherein the solid comprises a plurality of pellets, one or more powders, or a combination thereof.
8. (Original) A process according to Claim 1, wherein the concentrate and/or diluent sources are fed into the machine from an external location through conduits.

Claims 9-22 (Canceled).

23. (Currently Amended) A process for mixing and dispensing at least one product being selected from cleaning products and detergents, comprising:

- a. providing a vending machine comprising at least one concentrate source and at least one diluent source, at least one storage container, and at least one mixing chamber;
- b. allowing an operator to initiate a dispense of the product;
- c. allowing mixing of an amount of concentrate from the concentrate source with an amount of diluent from the diluent source in the mixing chamber to form the product prior to dispensing the product to the storage container; and
- d. directing dispensing of the product ~~into a storage container when the storage container is positioned for dispensing from the vending machine~~ storage container.

24. (Currently Amended) The process according to Claim 23, further comprising directing flushing of the mixing chamber and/or ~~dispense point~~ storage container with one or more diluents prior to re-use.

25. (Previously Presented) The process according to Claim 23, further comprising providing the concentrate and/or diluent sources in bulk reservoirs inside the vending machine.

26. (Previously Presented) The process according to Claim 23, further comprising feeding the concentrate and/or diluent sources into the machine from an external location through conduits.

27. (Previously Presented) The process according to Claim 23, wherein providing mixing of the amount of concentrate from the concentrate source comprises mixing from an at least partially solid concentrate source.

28. (Previously Presented) The process of Claim 27, wherein mixing from the solid concentrate source comprises mixing from a plurality of pellets, at least one powder, or a combination thereof.

29. (Currently Amended) A process for mixing and dispensing a plurality of products being selected from cleaning products and detergents, comprising:

- a. providing a vending machine comprising a plurality of concentrate sources and at least one diluent source, ~~and a plurality of mixing chambers,~~ and a plurality of storage containers;
- b. allowing an operator to initiate a dispense of a plurality of products;

c. providing mixing of an amount of ~~concentrate~~ concentrates from a ~~first the~~ plurality of concentrate ~~source~~ sources with an amount of at least one diluent from the at least one diluent source in a ~~first the plurality of~~ mixing chamber chambers to form a ~~first product~~ plurality of products prior to dispensing the ~~product~~ plurality of products into one of the plurality of storage containers; and

~~—— d. —— providing mixing of an amount of concentrate from a second concentrate source with an amount of diluent from the diluent source in a second mixing chamber to form a second product prior to dispensing the product; and~~

~~ed. selectively directing dispensing of at least one of the plurality of products into at least one storage container when the storage container is positioned for dispensing from the vending machine plurality of storage containers.~~

30. (Currently Amended) The process according to Claim 29, further comprising directing flushing of the plurality of mixing chamber chambers and/or dispense point storage containers with one or more diluents prior to re-use.

31. (Previously Presented) The process according to Claim 29, further comprising providing the concentrate and/or diluent sources in bulk reservoirs inside the vending machine.

32. (Previously Presented) The process according to Claim 29, further comprising feeding the concentrate and/or diluent sources into the machine from an external location through conduits.

33. (Currently Amended) The process according to Claim 29, wherein providing mixing of the amount of concentrate from the ~~first or second~~ plurality of concentrate ~~source~~ sources comprises mixing from an at least partially solid concentrate source.

34. (Previously Presented) The process of Claim 33, wherein mixing from the solid concentrate source comprises mixing from a plurality of pellets, at least one powder, or a combination thereof.

35. (Previously Presented) The process of Claim 34, further comprising mixing the first and second products to form a combined product.

Claim 36 (Canceled).